

Worksheet

Name:		
Roll No:	Class:	Section:
Date:	•••••	

INTRODUCTION TO IT-ITES INDUSTRY

Unit-1

 Tick (√) the c 	orrect option.
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(a)	What does P stand for in GPS?				
	(i) Positioning	(ii)	Power		
	(iii) Print	(iv)	Position		
(b)	(b) Which of the following is used for communications?				
	(i) Skype	(ii)	E-mails		
	(iii) Chatting	(iv)	All of these		
(c)	(c) Which one of these is the core work in IT industry?				
	(i) Software development	(ii)	Research		
	(iii) BPO	(iv)	Customer Support		

2. Match the following:

- (a) Defense(b) Criminal Identification(i) Design of weapons
- (c) Entertainment(iii) DNA test(d) Publishing(iv) Digital historical data
- (e) Museum (v) Instant editing

3. Answer the following questions:

- (a) Write any three uses of computers in Publishing and Printing.
- (b) What do you mean by Autopilot?
- (c) Write the use of computers in Medical Science.
- (d) Suppose you have to pay your exam fees using computers. What steps will you take to do so?
- (e) Explain technical support services of BPO industry.
- (f) What are the different scopes of IT industry?
- (g) What are the applications of IT in news and broadcasting?
- (h) What do you understand by digital classroom?
- (i) What is Core Banking Solution?
- (i) What is BPO?