

Name:			
Roll No:			TQUCHPAD
Class:	Section:	Date:	IT402 Ver. 4.0 <b>♦</b>
COMMUN	ICATION SKILLS	<u>i-II</u>	Unit-1
1. You ar	e asked to give a gr	oup presentation	n. What communication skills would you use

1.	You are asked to give a group presentation. What communication skills would you use and why?
2.	During a group project, one team member misunderstands your instruction. How would you use communication skills to resolve the issue?
3.	A friend misunderstood your WhatsApp message and got upset. How would you resolve the issue using communication strategies?

Name the 7Cs of Communication in the figure given below: 4.































lass:		Section:	Date:			Unit-1
I. Yo	ou are atten	ding a job ir			on-verbal comr	munication sk
 2. D	raw a flowch	nart to expla	in what is "Se	ntence" made	up of?	





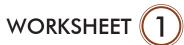












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SEL	F-MANAC	EMENT SKILLS-II	Unit-2	
	your time e	ffectively?	nit, but a limited time. How will you mana	
	for you.		,	
		Interests	Abilities	
	_	t you like to do in your free nake you happy.	An acquired, or natural capacity.	

3.	you use, and how would working independently help you grow?



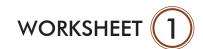




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SE	LF:	-MANAGEMENT SM	(ILLS-II			Unit-2
1.		friend lacks confiden lf-confidence using te	·		u help ther	n build their
2.	an	entify the mistakes ma swer. "I will win a national in a school or state-l	chess championshi	p this year," but Ra		, ,
	b.	"My goal is to be suc	cessful and known	by everyone one	day."	
	c.	"I will practice math	whenever I get tim	e so I can be bette	er at it."	
3.	Ch A. B. C.	sertion-Reason quest loose the correct option Both A and R are true Both A and R are true A is true, but R is fals A is false, but R is true Assertion (A): Emotion and building strong Reason (R): Emotion and expressing then	on for a. and b. e, and R is the corre e, but R is not the corre e. e. nally intelligent peo relationships. al Intelligence only	orrect explanation  ple are better at ha  means being awa	n of A. Indling stress	
	b.	Assertion (A): Self-avrelationships in both Reason (R): Self-awar weaknesses.	n personal and prof	essional life.		

Teacher's Signature:



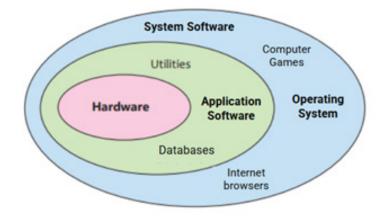


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### INFORMATION & COMMUNICATION TECHNOLOGY SKILLS-II

Unit-3

1. Correct the following:



- 2. Write the steps for the following:
  - a. Login and Logout
  - b. Creating a folder
- 3. Your friend is experiencing performance issues because he doesn't maintain his computer properly. You decide to help by creating a computer maintenance plan to keep it running smoothly.

Prepare a maintenance checklist outlining the tasks that should be done on a daily, weekly, monthly, quarterly, and yearly basis to ensure optimal computer performance.







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### INFORMATION & COMMUNICATION TECHNOLOGY SKILLS-II

Unit-3

1. "Tejas is very careless about his computer and doesn't understand how important it is to protect it from viruses." As his friend Vani, explain to him why computer security is important and what precautions he should take to keep his computer safe.

2.



Elaborate on the labelled components of Windows 11 from the above image.

- 3 Short Answer Questions (30-40 words each)
  - a. Define Distributed Operating System.
  - b. Write any 2 ways to keep your mouse clean.





Unit-4





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# **ENTREPRENEURIAL SKILLS-II**

1.	Imagine you are an entrepreneur planning to launch a new product, but you're unsure if the market is ready for it. How would you make a thoughtful decision to avoid risk and ensure the success of your business?
2.	Riya works in a factory and receives a fixed monthly salary. Kabir runs a graphic design business independently, and Ananya started a tech company that now employs 10 people. Identify who among them is a wage employee, who is self-employed, and who is an entrepreneur. Give reasons for your answer.
3.	Do you think someone with no business background, limited money, and a common idea can still become a successful entrepreneur? Justify your answer.







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EN	TREPRENEURIAL SKILLS-II	Unit-4
1.	Imagine you are an entrepreneur in your town. You want to state local resources, helps people, and supports the country's develousiness would you start, and how would you make sure it is benefits society, and uses local materials wisely?	elopment. What kind of
2.	Assertion Reason Questions  Change the correct entire for the given questions	
	Choose the correct option for the given question:	
	A. Both A and R are true, and R is the correct explanation of A	
	<ul><li>B. Both A and R are true, but R is not the correct explanation of</li><li>C. A is true, but R is false.</li></ul>	or A.
	D. A is false, but R is true.	
	Assertion (A): A successful entrepreneur is hardworking be dedication is key to business success.	ecause they know that
	Reason (R): Entrepreneurs only work during regular office work-life balance.	e hours to maintain a
3.	"Meera started a sustainable fashion brand, but her first codue to strong competition and limited marketing." What entre experiencing, and what could she do differently next time?	



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#### **GREEN SKILLS-II**

Unit-5

Describe the given image:



2. Short Answer Questions (30-40 words each)

a. Define Sustainable Development.

b. What is Goal 1 of Sustainable Development?

Piya, a student passionate about the environment, enrolled in a course under the Green 3. Skills Development Programme launched in 2017. With the knowledge gained, she began helping local businesses adopt sustainable practices. As Piya, explain to your class how green skills can contribute to both individual growth and national environmental goals.

















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#### **GREEN SKILLS-II**

Unit-5

Gauri lives in a city that struggles with waste management, traffic congestion, and water pollution. Inspired by the idea of sustainable development, she decides to design a "Green City Blueprint" that focuses on clean energy, smart transport, and community equality.

If you were asked to help Gauri, what three sustainable ideas would you include in the blueprint to improve the city's future for all generations?

2. Assertion Reason Question.

Choose the correct option for the given question.

- A. Both A and R are true, and R is the correct explanation of A.
- B. Both A and R are true, but R is not the correct explanation of A.
- C. A is true, but R is false.
- D. A is false, but R is true.
- a. Assertion (A): Excessive use of fossil fuels and deforestation contribute significantly to climate change and environmental degradation.
  - Reason (R): Sustainable development encourages the use of renewable resources, recycling, and eco-friendly technologies to minimise environmental impact.
- 3. Identify the problems related to Sustainable Development by looking at the following pictures:







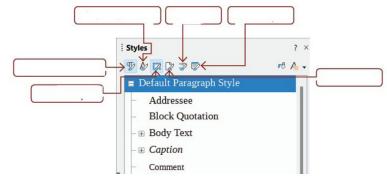


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## **DIGITAL DOCUMENTATION (ADVANCED)**

Unit-1

Answer the questions based on the given picture:



- a. Fill in the empty boxes in the above picture that represent the types of styles in LibreOffice Document.
- b. List two different ways to apply an existing style.
- Write the steps to create new style by Drag and Drop method.
- LibreOffice Writer allows you to work on images, shapes, charts, and diagrams by 2 providing various tools.
  - a. What is the advantage of inserting an image by linking?
  - b. Write the steps to display the image toolbar in the document.
- Whenever you place any graphic in a document then the four settings plays an important 3 role.
  - Name these four settings.
  - b. Name the setting that refers to the reference point for the graphics.





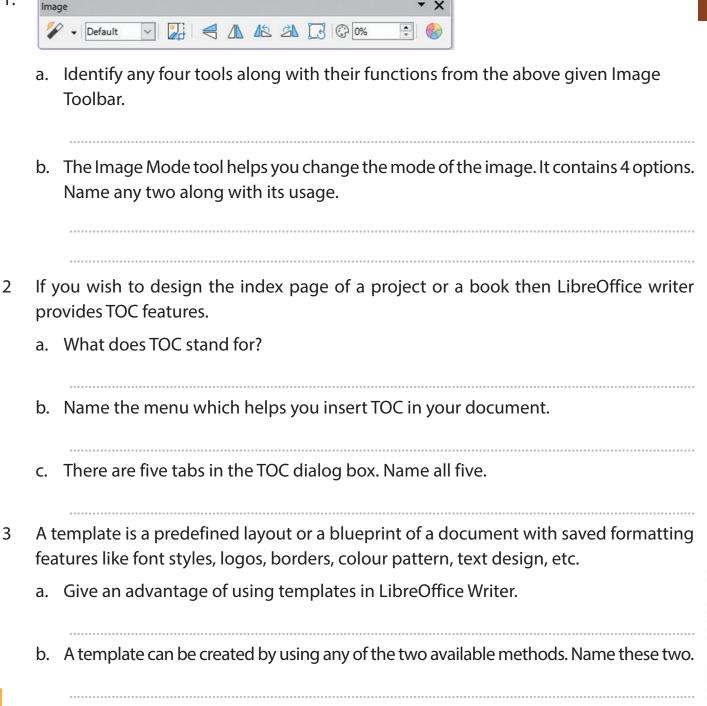


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## **DIGITAL DOCUMENTATION (ADVANCED)**

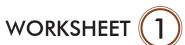
Unit-1











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ELECTRO	NIC SPREADSH	EET (ADVANCED	1)	Unit-2
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1. You have sales data from three branches of a store in separate sheets.		
	a.	Which feature of spreadsheet will help you combine this into a single sheet to form a consolidated summary.
	b.	Give the steps to save a name to the data range you wish to use.
	c.	Give the steps to create subtotal in Calc.

You want to get an average score of 80 in 5 tests. You know your marks in 4 tests. You can use Goal Seek to help you find the score you need in the 5th test.

a. Give the steps to use Goal Seek.

b. The Goal Seek dialog box contains three options. Name them.

c. How is Goal Seek different from manually guessing the answer?

Solver is another What-if Analysis Tool of LibreOffice Calc.

a. How is it different from Goal Seek?

b. What do you mean by "What-If Scenario"?









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ELI	EC1	RONIC SPREADSI	HEET (ADVANCE	<u>(ם</u>		Unit-2
1.		metimes you need to s can be done using :	•	ands very freque	ntly to get the	work done.
	a.	Define the term Mac	ros.			
	b.	Give the rules for na	ming a Macro, Mod	ule or a Library.		
	c.	How can you access	the Code Window o	of a Macro?		
	d.	List any two actions	which cannot be re	corded by a mac	ro.	
2	An	swer the following qu	uestions briefly :			
	a.	Define the term Sort	ing.			
	b.	Give the steps to sor	t the given range ir	spreadsheet.		
	c.	What is the default o	order of Sorting - As	cending or Desc	ending?	
	d.	Give the steps to ren	ame a worksheet a	s "Sorted Data".		
	e.	Name the function k	ey that helps you e	dit a cell in sprea	dsheet.	















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Unit-3

#### DATABASE MANAGEMENT SYSTEM

 Databases and database systems are essential parts of our life. We have been interacting with databases since a time.

- a. Name any three commonly used database softwares.
- b. Give two reasons why do we need a database.
- c. Give three important features of Hierarchical data Model.

2.

EMP_ID	NAME	POSTS	Salary
E1	Rahul	Clerk	30000
E2	Kapil	Manager	90000
E3	Manoj	Clerk	90000
E4	Mukesh	Peon	20000

The above picture represents a table created in LibreOffice Base.

- a. Give the extension of the database created in LibreOffice Base.
- b. What is the DEGREE and the CARDINALITY of the table?
- c. What do you mean by the term "Entity"?













Part B





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DA	TAE	BASE MANAGEMEN	T SYSTEM			Unit-3	•
1.		database is a collectior each other.	ı of different object	s that work on m	ultiple sets of	f data related	
	a.	Name the four object	ts that can be creat	ed in a database.			
	b.	List two different way	ys of creating tables	s in a database.			
	c.	What is the purpose	of the "Description"	zolumn in a des	ign View of a	table?	
2	Da	ita types help you defi	ne the type of the o	data that can be s	stored in a fie	eld/column.	
	a.	List any three Numer	ic Data Types availa	able in LibreOffic	e Base.		
	b.	What is the use of Me	emo Data Type?				
	c.	Why do we need a bi	nary datatype?				
3		eld properties provide e field properties using	•		ted in a table	e. You can set	
	a.	What is the use of AU	ITOVALUE field pro	perty?			•
	b.	Name any two field	properties available	e for Character Da	ata types.		•









c. Name any two field properties available for Numeric Data types.







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MA	INT	AIN HEALTHY, SAFE AND SECURE WORKING ENVIRONMENT  Unit-4						
1.		nintaining health, safety, and security at the workplace is a fundamental aspect of ganisational management.						
	a.	What do you mean by Physical, Social and Mental health?						
	b.	Give the three ways to keep your employees healthy and happy.	••••					
	C.	What is the difference between a hazard and a risk?	• • • •					
2		nswer the following questions briefly: Give full form of RSI.	••••					
	b.	List any two causes and symptoms of OOS.	••••					
	c.	How can you avoid getting strains in your leg for prolonged sitting hours?	••••					
3		orking on a computer for long periods can cause eye strain and visual fatigue.  What is Computer Vision Syndrome?	• • • •					
	b.	How can you reduce the risk of getting eye strains?	• • • •					
	c.	Why does a headache occur when working on a computer?						







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# MAINTAIN HEALTHY, SAFE AND SECURE WORKING ENVIRONMENT

Unit-4

1	Answer the questions in brief:		
	a.	List any three potential sources of hazards in an organisation.	
	b.	In organisations, there are many things that can cause stress. List any three.	
	c.	Why is Managing Stress very important?	
	d.	The working environment has various hazards that affect your health and well-being. List any three.	
	e.	List any three safety guidelines that helps ensure a safer workplace environment.	
2		orrect posture at a workplace is very important to avoid prolonged health issues.  What is Office Ergonomy?	
	b.	List some of the ways to identify theproblems faced due to office ergonomic.	
	c.	Define the term Musculoskeletal problems.	
	d.	How can you prevent musculoskeletal problems while using a computer?	

