Worksheet

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INTRODUCTION TO IT-ITeS INDUSTRY

1. Expand the following terms:

(a) ITES

(b) BPO

(c) ER&D

(d) SPD

(e) AI

(f) MSH

2. Write short notes on:

(a) Social Networking

(b) Online Payment

(c) Online Newspaper

(d) Online Baking

(e) Online Chatting

(f) Telnet

(g) ITES

3. Guess who am I?

(a) I am a standard protocol used to transfer files between computers which are connected in a network.

(b) I am a network of people connected to each other through web communities.

(c) I enable the user at different locations to hold face-to-face meetings without moving to a single location together with the help of computers and Internet.

(d) I am a process towards improving business processes.

(e) I am a process of reserving the train tickets online.

(f) I am a process of finding the location of suspicious person or accused through their mobile phone signals.

4. Answer the following questions:

(a) What is the impact of IT on education system?

(b) Write the names of any five fields in which IT applications are used.

Grade: ★ ★ ★ ★ ★

Teacher's Signature: ....